



Colleen Fox

PARTNER

THE LINK VIRTUAL OFFICE

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OVERVIEW

A consumer financial services litigator, Colleen has found that the key to positioning clients for success lies not only in her understanding of their business and specific needs but in the professional relationships she has developed inside and outside the courtroom. She practices from New Jersey as a member of our virtual office, The Link.

Colleen manages individual consumer and class action matters for a range of financial institutions including banks, mortgage companies, and student loan servicers. She defends clients against claims under the Fair Credit Reporting Act, Truth in Lending Act, Telephone Consumer Protection Act, New Jersey Consumer Fraud Act, and myriad other state and federal consumer protection statutes.

Colleen began her career practicing general commercial litigation, and over the next decade, in addition to consumer finance clients, developed long-term relationships with and became trusted outside counsel for K-12 schools, colleges, and universities, whom she defends against tort claims, Title IX actions, and other claims common to educational institutions. She has represented clients in state and federal courts at the trial and appellate levels, as well as in mediations and arbitrations. Colleen also defends real estate brokerages against state consumer law claims.

With an eye to the future, Colleen adds value to engagements by seeking to understand a client's business, identifying compliance issues that could put the client at

Industry

Financial Services & Capital Markets

Services

Appellate

Banking & Finance

Commercial Litigation

Consumer Financial Services

Financial Services Litigation

Higher Education

K-12 Education

Litigation & Alternative Dispute Resolution

risk, and developing strategies that align with the client's business objectives. In addition to her deep understanding of the industries she serves, clients appreciate Colleen's personable demeanor, responsiveness, and organized approach. Her honesty and respectfulness have earned her strong working relationships with plaintiff's counsel and an excellent reputation—intangible assets that can positively impact a case.

Experience

- Representing student loan servicer in adversary actions seeking discharge of student loans.
- Defended clients across numerous industries against putative Telephone Consumer Protection Act class actions.
- Managing national and regional Fair Credit Reporting Act litigation portfolios of national financial institutions.
- Defending financial institution against Fair Credit Reporting Act, Telephone Consumer Protection Act, Truth in Lending Act, and other consumer law claims.
- Represented private educational institution against whistleblower claims.
- Defended nationally recognized universities against Title IX and tort claims in high-profile litigation.
- Defended prominent real estate brokerage against claims under the New Jersey Consumer Fraud Act and common law tort claims.
- Assisted in obtaining dismissal of a putative class action arising from FCRA claims against a furnisher.

Recognition

- *Best Lawyers: Ones to Watch® in America*
 - Commercial Litigation, 2021-2025

[Education](#)

- J.D., Wake Forest University School of Law
 - *Wake Forest Journal of Law and Policy*
 - Wake Forest Moot Court, Board Member
- B.A., Villanova University
 - *cum laude*

[Admissions](#)

- New Jersey
- New York

Colleen is associated with the Washington, DC office for telephone and mail purposes only. She is not admitted in District of Columbia.

[Clerkships](#)

- The Hon. Mitchel E. Ostrer, Superior Court of New Jersey, Appellate Division

*Colleen works remotely and is licensed in New Jersey. Contact Colleen via email or phone for in-person/virtual meetings. Use the Washington, DC office address for mail/deliveries only.



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